

appendix a

Focus Group Results

1. What do you like about living in the Sacramento Region?

African-American Community

- I have a lot of options in public transportation. I live 3 blocks from the light rail.
- I like having options and I like the diversity.
- I like that it is quiet and clean.
- I like that it is centrally-located.
- I like that it is a small town, but that it is still a city.
- Totally isolated. Area is quiet. I came from the Bay Area so it is nice to not have a lot of people. It is different compared to the Bay Area.
- I like the quiet of the neighborhood. I can see the ice cream truck coming around. It is peaceful.
- I like the light rail and buses. I have lived here for 12 years.
- I like the families. Everyone takes care of their yards and home. It is a nice community.
- I like that the light rail is right there.
- I like that it is established.

Asian-Pacific Islander Community

- I like the parks (x 4).
- The landscape and roads are nice. It is easy to travel.
- The people are friendly.
- I like the community centers.
- I can exercise here.
- The schools are high-quality (x5).

Yuba City Low Income

- I have family in Sacramento.
- I like that it is a small community
- There is a lot to do.
- There is a lot of country and cities; within 30 minutes you can be near the river or in the city.
- Yuba City is within 1 hour drive of most of my family.
- It is a fine place to live.
- I really love Yuba City because I am close to the store and I can walk anywhere. There is transportation here, unlike Live Oak.
- I love it in this community; the people are very nice.
- It is a small place, so I like it.
- It is a small town.

Sacramento Low Income

- I like the weather and the river. There are things to do.
- You can find fun cheap things to do.
- It is good for kids.
- I like the trees.
- I like the proximity to mountains and the small town feel.
- I like the small city feel and proximity to Tahoe, the Bay, ocean, and Reno.
- I appreciate the year-round activities.
- I like the lot sizes.
- I like being close to my family.
- I like the activities, the weather, and I have family here.
- I like being close to everything.
- I appreciate the bus system, Regional Transit, and small cities neighboring each other.
- I like the community college.
- I like the diversity.

Native American Community

- It is home. I was born and raised here.
- It reminds me of the Bay Area and I like the trees. It is a city but not too busy.
- I like the trees, rivers, and art.
- I appreciate that people remember me at the grocery store.
- It has a good Native American community.

Placerville Low Income

- There is a lovely community spirit here. I used to work in the center of town. I think everyone does a really good job and is friendly.
- Placerville is closer knit than other areas. I like it up here. It is such a small community and you can run into a family member on the street.
- I have grown up here and have lived here my whole life.
- I like the community and the events that go down, such as Halloween.
- I like to run into people. The community is close knit. I cannot go anywhere without seeing somebody.
- I enjoy how sparsely developed the surrounding area is. I like to spend a lot of time outside.
- I love this area because of the landscape and the weather. It is pretty much the perfect place to grow up.
- I enjoy the summer mornings.
- People are friendlier up here. You are still in a city, yet you are close to the country. I like the hills and being close to Tahoe.

Spanish-Speaking, Sacramento

- My family has been here for generations and we all live close to each other.
- The river is beautiful.
- I like living close to the San Francisco Bay Area and the Tahoe area.

Spanish-Speaking, Woodland

- The bus is safe and taking it saves gas.
- My family can walk to the school, gym, and stores.

2. How do you get to where you are going?

	Asian-Pacific Islander Community	African-American Community	Native American/ American Indian Community	Low Income, Yuba City	Low Income, Sacramento	Low Income, Placerville	Hispanic/Latino, Sacramento	Hispanic/Latino, Woodland
Drive	10	11	9	7.5	8	7	5	5
Walk	3	8	1	0.5	1	0	1	0
Bus	0	8	7	3	3	2	3	1
Light Rail	0	7	"	0	3	0	1	0
Bike	3	4	1	0	1	1	0	0
Carpool	0	3	3	2	1	5	1	0

3. How does your daily travel compare to your travel in the past 5 years?

African-American Community

Traffic

- I spend more time in traffic. If you do not get on the road before or after the peak time, you are in more traffic.
- Now there is way more traffic. You need to leave earlier to beat it. As time has gone on, it has gotten more congested.

Transit

- The buses don't run like they used to. They cut down on a lot of the routes and times. They don't run on the weekends anymore.
- I am more motivated to walk now that the buses are \$2.50. It makes more sense. As soon as they stopped giving you a transfer on the bus, I stopped taking them.
- Midtown area – bus to light rail and it was super easy. Then, I had to get my license because the buses don't run as late and the times aren't as frequent. I drive 80% of the time and 20% is bus and bike. The bus is the last resort. It is easier to ride my bike because there are bike lanes. It is sometimes dangerous, but it is still easier. I live close to where I work to avoid transportation. Cars do not pay attention to bikes in the morning. There are more cars and they don't pay attention.
- There are a lot more logistics.

Driving

- Since I live downtown, I don't drive.
- I have been living in the Natomas area and was driving to the Bay Area 3 times per week. I couldn't get too many carpoolers. I didn't know – I was going by word of mouth. I didn't know where to find them.

Walking and Biking

- As a pedestrian, the bikes are frustrating, because they ride on the sidewalks.
- I am walking more because of the new Safeway and there are more things going up close to where I live. I try not to drive as much because at \$3 for a gallon of gas, I walk.
- I walk because they built stores in my neighborhood. If it is a mile away, I walk.
- We are driving more – twice as much.
- I'd walk 4 miles. But typically 2 miles one-way.
- Walking 15-18 blocks is my limit.
- Sometimes you have to walk. Catching a taxi is not an option. This is not the Bay Area.
- I would bike farther than 2 miles. It depends on where I am going and the time of day.
- Biking is fun. I usually bike over walking.

Asian-Pacific Islander Community

Traffic

- There are more cars and traffic than 5 years ago.
- There is more traffic now. I need to get up earlier than I did 5 years ago.
- Roads are more dangerous.
- Road conditions are worse.
- It takes more time to get everywhere.

Yuba City Low Income

- I still drive but I don't have to drive as far.
- I used to drive to Rancho Cordova, but now I take public transportation and walk.
- I was having car problems and now I have good transportation with my car. I was also not in a wheelchair five years ago as I am now. I have an electric wheelchair. I use the bus because it has ramps.
- I drive more.
- I drive about the same.
- I use the bus and the Dial-A-Ride to get door-to-door.
- Transportation has improved, because of the influx of people that have moved here. They put out a newsletter to communicate with their passengers.

Sacramento Low Income

- We are driving more because we have kids.
- It is easier to take the bus across town.
- Gas is more expensive.
- Five years ago, my parents drove.
- Now we are sharing rides.
- I used to drive but now my job is local so I can skateboard.
- I used to drive but I lost my license so now I use the bus.

Native American Community

Driving

- I used to drive a lot but after the recession, I cannot afford to drive and I can barely afford the light rail system.
- Five years ago, we did a lot more driving. Since gas prices are so high, we are using bus and light rail.
- Now I am saving gas and taking the train to school.
- I started using light rail the last 2 years.
- I used to drive more, but I do not have a car anymore.
- Light rail is actually quicker than driving, but it is packed and it is not cool.
- Public transportation has been getting better and better.

Traffic

- The commute has increased by 20 minutes. There is a lot more congestion now. I change my hours to avoid traffic.

Sacramento Hispanic/Latino

Driving

- We use public transit less.
- We drive more because it is convenient.
- We drive because one is paying for parking now at light rail. The cost of parking and taking the train ends up being about the same.
- Now, we drive more because the cost of public transportation is higher.

Traffic

- There is more traffic congestion.
- There are more cars.
- Now I spend more time in traffic.

Placerville Low Income

Walking and Biking

- I used to walk a lot before I got my license.
- Five years ago, I was walking and occasionally driving a car. Now I have been biking for the last year.

Driving

- I used to get a lot of rides from friends and family. I just recently got a car. More recently, I have been driving.
- In the Bay Area, I used to commute 25 miles. I took Caltrans to light rail. Here it is more difficult to use transit.
- I was working construction a few years ago. I didn't use to think twice about filling up my truck. Now I am looking for ways to not use so much gas.
- Today there is a lot of construction since they are trying to add to the freeway.
- Today there is more congestion.

Population growth

- There has been a huge influx of people from the Bay Area in the last 30 years.

Woodland Hispanic/Latino

Traffic

- There is more traffic.

Driving

- Today, fewer students live in Woodland.
- Today, fewer people work Downtown.
- People are carpooling to drive less.

4. What works well in the Sacramento region's transportation system?

African-American Community

Driving

- Driving coming from Elk Grove.
- Driving is easy access to freeways.
- Driving is easiest for me. Cars provide flexibility and independence.
- I drive to the light rail station. Charging \$1 to park at the station per day makes you want to just keep driving.
- I mostly drive so I don't have to wait for transit. When I take the light rail, I make a day of it. I only take public transportation when I plan a fun day. I'll spend all day in Folsom.
- I live right off the I-5. I commute to Lodi and Stockton. I drive. I would be insane to fight the street traffic.
- I own a car in Natomas. It is spread out a bit. I have never taken the bus and light rail.
- I wouldn't get rid of my car. I need my car.

Transit (if there is time)

- Sometimes I take transit – it depends on what I am doing. If I have the time, it is easier to walk to where I am going. I have Target, Safeway, and Longs. If it is after 6PM on a Friday, I have to drive.
- With daylight savings, I am not walking so I take transit at night.
- If you know where you have to be and what time you need to go, you can get to where you need to go via transit.
- From a recreational standpoint, light rail is cool.
- Light rail is inexpensive. My family visited us from out of town. They took the bus to light rail from Grass Valley to Folsom to Downtown. It is a good way for tourists to see the area.
- Public transit is natural gas and cleaner, which is good for the environment.
- I think Amtrak to the Bay Area and buses in the Bay Area are good.
- I traveled to the Stockton Airport from the Sacramento Airport using a bus, a shuttle and a minivan. I coordinated it all on the RT website.
- The RT website works if you have time to plan out your trip.
- State employees get a subsidy to use transit. It's great.

Asian-Pacific Islander Community

Transit

- The bus is safe because it is bigger than the car.
- I like transit because you don't have to buy insurance, and it saves you money.
- Transit is convenient and it is nice to have a driver get you places.

Walking and Biking

- I do not know how to drive. I do not have a car. I walk and bike because it is good exercise.
- I do not have a car.

- I do not have a car, but I like to bike as I get more active for more exercise.
- I walk because I do not have a car.
- I think most people who do not have a car would drive if they had one.
- Biking is easy; it is easier to find my way around town and it is good for exercise.
- I walk and bike because I like to enjoy the scenery and the weather
- I do not make enough money to afford a car
- Biking is good exercise, and it frees my mind and I enjoy it.
- Walking is good exercise.

Yuba City Low Income

Transit

- The transportation system is easy to understand. There are only a few buses and they only go to certain locations. In Sacramento, the schedules and routes have changed. There have not been cut-backs in Yuba City.
- There are accessibility ramps and it is easy to get around. It is increasingly better. It is very reliable; I can count on a bus twice per year. They are responsive to developments – change routes when they need to. Transit is cheap for disabled people. The bus drivers are cordial and helpful.
- The bus does seem to be good.
- I moved here because of the transit, because I am a senior and may not be able to drive again.
- Transportation system is good. I take people everyday to go shopping and doctor’s appointments. We use the bus.
- I have also had good experiences with Dial-A-Ride – sometimes it works very well.

Driving

- Gray Avenue and Queens have improved.
- I like that they have widened roads near the schools. The roads have gotten better.
- I love I-99.

Biking and Walking

- I see bikes all the time - you just have to watch out for them.
- I have seen more bicycle paths in the last 5 years.
- I love the fact that police are not telling me what to do. I do not like the California laws in this state. They don’t allow you to ride in a safe manner and the direction that is safest. I think we need more education for young people about bicycle safety and training.
- I do a lot of walking. But when I take the bus, I go to visit my daughter at work.

Sacramento Low Income

Transit

- Light rail is the best, because it’s unencumbered by traffic.
- The bus goes everywhere.
- The light rail going over the tunnel is much better.
- Light rail improvements allow traffic to flow.

Biking

- Bike paths are good but I still worry about using them – safety is an issue.
- I skateboard in bike lanes.

Native American Community

Roads

- The streets are repaved.
- Bike lanes and sidewalks have improved significantly.

Transit

- Light rail is less expensive than parking downtown.
- The trains have expanded their service lines.
- You are able to go farther out. You can travel to the greater Sacramento area.
- The buses go farther – they go to Davis.
- The transit expansion works to Elk Grove and Folsom.
- Light rail meets up with buses to take people out to Elk Grove and Folsom.
- There is a visual presence of security at the stations and on the trains. We see a lot of things happening, but there is less happening when security is on the train. But since they have reduced security, it is not as safe.

Sacramento Hispanic/Latino

Transit

- Little by little certain transit stops are getting better (safer, cleaner shelters).
- I like the improvements to light rail stations.
- There is more parking at light rail stations.

Biking

- There are better improvements to bike lanes.

Placerville Low Income

Biking

- I have noticed there are bike lanes. Agencies have been more accommodating to bicyclists.

Driving

- Freeway expansions make the road better.
- Driving on the roads works well for me, but I know that will not always be an option.

Transit

- This area does well responding to people's needs (e.g. commuter bus to Downtown Sacramento).
- The cost of the bus is affordable (\$1.50).
- Bus drivers are really nice. You can request for them to stop even if it is not an official stop.
- The light rail from Folsom to Sacramento works well.

Woodland Hispanic/Latino

- Accessible bus systems work well. I can get to Davis and the Casinos.
- The buses are on-time.
- Street lights work well.
- Stop signs work well.
- Bike lanes work well.
- I like the crossing guards at schools.
- I like the chirping cross signals.

5. What doesn't work well in Sacramento region's transportation system?

African-American Community

Driving

- I would gladly get rid of my car if I could.
- If I was moving, I would get rid of my car gladly. It is expensive to own a car. I would live in a place where I didn't need it.
- I want the logistics and the options when traveling. I want all transportation options. If we had all of the transportation options, we would take the most affordable option.

Transit Frequency and Connectivity

- I tried to take the bus and light rail and waited and waited and waited.
- The 51 buses do not drive as often and they are always full.
- They used to add a bus or two during peak hours.
- Tourists are in the Downtown and they can't even venture out since transit takes too long.
- There is no easy connection between Sacramento and the Central Valley. I would take a train or a commuter bus if it was there. It would be less stressful to travel. I do not like the disconnection between Sacramento and the Central Valley.
- When I took transit from my neighborhood, it took 4 hours to go 7 miles roundtrip. There is no good bus system in Elk Grove.
- Sacramento is still the country, but they are treating transportation as if it is 20 years ago.
- A stellar transportation system would trump a car any day.

Transit Fares

- It is like they are trying to discourage you from taking public transportation. It is cheaper to drive.
- Bus passes get more expensive. It stinks for people who don't have a bus pass. It is \$100 per month for a bus pass.
- It is a disadvantage for the chronically poor. Most couldn't afford it.

Transit Information

- I am not sure when to get on a particular bus. I am not sure I am going to get on the right bus that will take me where I need to go when I need to get there.
- Transit information needs to be clear for people who do not have internet access.
- What about the people who don't have internet?
- Signage needs to be improved and communicate where to catch the shuttles.

Transit Cutbacks

- The light rail and buses don't go within the City of Sacramento limits or in the Sacramento Region. The routes they have and the way they have them laid out, does not work. I work in Midtown at the Medical Center. There used to be a bus that served the Center and I don't know why they cut it out. I think there is a bus

- near the Medical Center, but I am not sure. The 34 used to run there every half hour. The 50 Limited Express doesn't go there anymore.
- I used to catch the bus more often. They cut the 51 a lot of the time and made the routes shorter. They discontinued the 50 E and there were always a lot of people on the bus. It is not like before. It is as if you have to drive.
 - My son doesn't drive. He takes two buses and light rail. I know he went online and figured it out. It seems like a little bit too much drama for the Capital. It is discouraging. It put more pressure on my husband and me, because we have to pick him up. His boss is not going to understand why he is late.
 - It was going well for a while and I could stay out as late as I wanted, but then they changed it.
 - The idea of light rail was to bring people Downtown in the evenings, but it stopped running at 11:45 PM - midnight and the clubs are still running. Now, people are drinking and getting into their car and are drunk driving.
 - People have lives on the weekends and in the evenings. There is a whole segment of people who live here that would love to hop on transit and go in the evenings and on the weekends.
 - The light rail used to wait if a bus was late. They used to coordinate schedules and routes.
 - There is a bus that takes you to the Arco Arena, but you can't get home.
 - The light rail is getting filled up with homeless people and their shopping carts.
 - It is like that Undercover Boss show. I think we should put these planners on the bus for a week and let them see the dysfunction.

Asian-Pacific Islander Community

Bike Infrastructure

- The road is not safe for biking and for seniors on bikes.
- The roads are not safe to ride a bicycle. Bike lanes are too narrow.
- Bike lanes are too close to the bus lanes. It is not safe.
- In Elk Grove, the roads are wider. Roads are too narrow in Downtown Sacramento for bicycles.
- I get flat tires on my bicycle all of the time.
- It is not safe to ride a bicycle.

Transit

- Transit cost
 - We need a free bus only for seniors. I would ride it.
 - Bus fare is more expensive than other places in the world. In Vietnam, the bus is only 1 cent. It costs me \$10 to take the bus round-trip to school.
- Takes too long
 - Buses take a long time and it is too cold to stay outside.
- Not connected
 - The bus is not convenient for where I live.
 - I get sick when I take the bus.
 - Seven people thought the bus is too hard to take.
 - The routes are too circuitous; I travel a long distance to go to a location that is close by.
- Confusing for non-English speakers

- I had to transfer too many times. Buses do not come often enough (once every hour). Everything is in English on the buses. I cannot understand it and it prevents me from riding the bus (I do not know how to get on, schedule, etc.).
- Bus schedules are hard to find and understand.

Yuba City Low Income

Transit

- We cannot travel on Saturdays and Sundays and after a certain hour on weekdays. We cannot get out of Yuba City to go to restaurants and shopping areas. Holiday transit schedules are limited.
- There is not enough transportation. Older citizens who cannot drive cannot go anywhere on the weekends and visit family.
- Live Oak's service needs to be updated as well since people are moving into the community.

Dial-A-Ride

- Dial-A-Ride is not my cup of tea. They wouldn't let me ride it because I was not qualified as disabled since I can walk. I am a senior and I cannot ride it. Sometimes it doesn't work well. During the day and first part of the month, it is tough to get a ride because they are fully booked. They can only take 2 wheelchairs at a time and only carry 3 bags.
- There seems to be a training problem with the people who answer the phones at Dial-A-Ride. When I ask the bus drivers, they know the answers.
- If Dial-A-Ride is booked, I am forced to take a taxi which is more expensive. If your time is flexible, they will work with you.
- Dial-A-Ride can take forever. They will not wait for you while you are at an appointment.
- Dial-A-Ride is more popular now, so they do not come when you call. If you reserve it ahead of time, though, they will come right away. You have to get a group of people together to increase Dial-A-Ride services. However, it is hard to get a group of people together to ask for more services.

Traffic

- There is more traffic. The bridges are packed. There are more accidents, but mainly on the bridges.
- The traffic has gotten worse.
- They are always tearing up the roads. Construction is a mess.
- Traffic from Marysville and from the College is worse and they were supposed to widen the road. Traffic builds up on the bridge on the way to Yuba City.

Bike Safety

- The policing of bicycling on the roads is abysmal. On Bridge Street, people are bicycling the wrong way and there are accidents as a result.
- Bicycle safety is a concern. Electric wheelchairs use the same pathway of travel (bike lanes). It is the responsibility of bicyclists to respond in a responsible manner.
- Riding a bicycle is not safe. On Butte House Road, people are using the bike lane as a turn lane. I don't ride my bike anymore.

- The little kids learn from older adults who are breaking bicycle rules.

Sacramento Low Income

Transit

- The bus is always late.
- The bus system is difficult to get around. In Foothill Farms, there are only 2 buses for 2 miles of road with a 10 minute wait for transfer.
- There is not enough service on weekends, early in the morning or late at night. Bus schedule is not enough.
- If I miss my connection by 5 minutes, then I have to wait 55 minutes for the next bus. Connections are not timed properly.
- The bus lines are far from the countryside. There needs to be more service in certain parts of the region.
- Buses are not youth friendly.
- Tickets are too expensive and you now have to pay for transfers, too.
- The transfer elimination has impacted bus usage.
- You can only put two bikes on the bus.

Biking

- It feels unsafe to bike near the railroads.
- There are not enough bike lanes.

Roads

- The tunnel on 16th street near John Muir Park is unsafe and unpleasant. There is no alternative to "Pee tunnel."
- Exits on the freeway get closed at night and it's very inconvenient.

Native American Community

Transit Fares

- The prices of light rail have gone up in the last 5 years.
- They are not doing the transfers anymore.
- You are paying more for less service.

Transit Conditions and Security

- They don't even have wi-fi.
- Buses and light rail should have internet access, but then people will not get off!
- It is not safe at night. My wife doesn't like to take transit at night.
- We need cameras on trains.
- Restrooms on light rail and in the station, but not a port-o-potty.
- People use the stairs, etc. as a restroom. They need to clean the stairs thoroughly.
- Safety is an issue. There are drug deals and people getting high on the train. It scares people off the train and security doesn't do anything about it. I get scared to take my kids on the train. People pick fights on the train. I see these as the norm (an everyday issue).
- I have seen drug deals during commute hours.

Transit Frequency

- We need more express buses and more frequent buses; the wait time is the problem.
- There are no sidewalks farther out in the region and the buses come only once every 30 minutes. My mom has to walk a long way to catch the bus off Fulton and Larkspur Lane near Sacramento State.
- Extend the time the buses run. I am walking too much and buying new shoes every year.
- What about the bullet train? If there is a universal transit pass, then you could get there faster and for less money.

Biking

- Bikers do not always follow the rules.
- I wish the buses let us bring our bikes on.

Sacramento Hispanic/Latino

Transit Cost

- Fees are higher now for using the bus and other modes of public transportation. They have more than doubled.
- Parking fees at light rail stations are high.
- Parking is no longer free at light rail stations.
- It is hard to pay the higher fees. (Not because of the really bad service, but because they are not affordable)

Walking

- Walking is not always an option. (Because of schedule, job, safety, distances, etc.)
- Walking does not really seem feasible. For example: it is nine blocks to the bus stop, but 17 blocks to work. This equals about 45 minutes of travel to ride the bus versus 5 minutes to drive.

Roads

- There is a lot more traffic now.
- We need to make changes to the roads to increase the number of direct connections to major streets and the freeways. There is a need for more on/off ramps.

Placerville Low Income

Transit

- The light rail and bus connections are a little bit off.
- I got stranded late at night when I took the bus.
- I would like to use public transportation but I live in a rural area and it is not accessible.
- The bus stop is on the other side of the freeway from my work, so it is inaccessible.

Biking

- There are roads that do not allow for bikes on the shoulder (such as Pleasant Valley Road in between Dawson Oil and Tower Mart gas stations).

Roads

- The road keeps changing and there is a lot of construction. It is kind of annoying.
- Hwy 49 in Downtown is a bit confusing. The crosswalk is not marked coming up from Hwy 50. Who is supposed to take care of that? Caltrans? The city?
- The pavement is rougher than it used to be. It has been that way for so long. It is a mess in Carmichael.
- There are always cones and detours at the Hazel exit. I get lost when I travel there at night.

Street design issues

- There are intersections where turn lanes disappear.
- Sunrise Blvd in Rancho Cordova is a problem. Traveling East on 50 and turning left onto Sunrise, the turn lane disappears. Where do they get the people that are developing these roads?
- Traveling from Camino to El Dorado Center, there are tons of potholes. Potholes and construction that doesn't seem to go anywhere.
- It doesn't seem that places in the city are interconnected and easy to get to.
- Road signs are too small. We need bigger and lighted signs towards intersections.

Traffic

- I think there are more issues with traffic here than there was in the Bay Area. Drivers are impatient. The commuters consistently cut everyone off.
- When I am headed East on Hwy 50 from Folsom, there is always work in El Dorado Hills and it is bottle neck. It goes from 4 lanes to 2. There are several "almost accidents."
- There are issues on the roads due to population growth.

Woodland Hispanic/Latino

Transit

- Some buses only run every hour.
- There are not a lot of buses.
- It takes too long for buses to do their whole route.
- Buses should go on principal streets, and not through neighborhoods.
- I take 2 buses for 5 miles and it takes 2 hours.
- Buses turn around in small streets.

Traffic

- I-5 at any hour has a lot of traffic; it needs another lane.

Roads

- Some people do not know how to drive.
- We need flashing lights at crosswalks near schools.

6. What encourages you to walk, bike, take transit, and share rides?

African-American Community

Transit Cost

- Decrease in transit cost.
- Transfers available on buses.
- Downtown fare only. (RT should bring that back.)

Expanded Routes and Schedules

- Extended time of public transit.
- Express buses that go Downtown, like in San Francisco.
- I was in Phoenix and the light rail ran every 15 minutes. It was quick and easy. You could take the light rail wherever you wanted to go. It was more reliable.

Facilities

- If there were bike racks on buses. Sometimes you can take your bike and sometimes you can't, because buses they may be filled up. There are always these limitations in public transit.

Asian-Pacific Islander Community

- I do not have a car.
- Biking and walking are good exercise.
- It is easy to find my way around town on a bike.
- I am encouraged because I enjoy the scenery and weather.

Yuba City Low Income

Expanded Routes and Schedules

- We need night time buses. I drive at night to travel, to entertainment, etc.
- We need a Sunday service. There are so many seniors who cannot go to church.
- If the schedule was more supportive of what I want to do, then I would take more transit.
- If the buses ran later, then I could take it home after work.
- Buses should go from residence areas to work places.

Having Options

- My car broke down. I can walk most places. We live real close to everything. We don't have a need to take a bus.
- I take the bus because then I don't have to worry about the other idiots on the road.

Sacramento Low Income

Transit

- High gas prices encourage transit use.
- Transit is faster during peak hours.
- Transit allows me to go Downtown and avoid parking and traffic.

- Transit is the only time I have to myself and I get to read.
- Transit provides freedom.
- There is no need to pay insurance when you ride transit.
- I don't want to encourage driving behavior to kids. It is good for the environment and creates new transit users.
- Install shelters on bus waiting areas.
- Taking transit saves money (x2).

Biking or Walking

- There needs to be more water fountains; they should be available at bus stops and on bike paths.
- Biking and walking provides independence and I can control my ability to get around.
- Transit transfers take so long that walking or biking is faster than waiting for the bus.

Native American Community

Don't Have to Drive

- If you don't want to drive, you can take transit, walk or bike.
- When we want to have a museum day for the family, we don't have to spend time looking for parking and paying for the family.

Reliable and Safe

- If transit was more reliable and safer, more people would use it.
- We need more security at light rail parking lots.
- I get on the bus and there are always people who are drunk and smell, late at night. If I felt more comfortable, I would take the bus more.
- There are no bus shelters for ARC buses. In the sun and rain, riders are not protected. You have to jump into the bus to avoid the puddle between the bus and the sidewalk.
- Light rail always fails when there is a heat wave.

Cost

- If parking Downtown was even more expensive, I would take transit more.
- If transit is affordable, I would take it more.
- They should make a ticket like BART's ticket or enable payment via cell phone with credit card.
- There should be a discount. Someone who uses transit a lot should be rewarded and should receive points like frequent fliers.
- Give people an incentive to ride transit more.
- Provide an affordable day pass.
- The price of transit has doubled, but gas prices are too expensive.
- They should develop family ticket plans. A family is defined as 2 parents and 4-5 kids. It costs too much for my whole family to ride transit now. It costs my family \$40 for all of us to go to the grocery store. It is still \$5 for parking, even if you have to look for an hour it is still cheaper than taking transit.
- Provide discounts for students (no matter what age). Unitrans is a good example in Davis; students get to ride for free.
- I do not want to pay for parking at the light rail stations.

Accessibility

- You only have a few outlets with taking transit. They don't take credit cards at stations. You can order tickets online, but you have to carry exact change when purchasing tickets on the bus.

Biking

- Provide more bike lanes.
- Use the bike trail along the American River.
- Biking is good exercise.
- We need a safe place to lock bikes.
- Bikes and bike parts get stolen.
- Hire someone to monitor Sac State and library bike locks.
- We need more bike racks.
- Consider a bike share program.
- In Portland, they have buses and rail where you can take bikes. They should make it easier to take bikes on buses and rail in Sacramento, but you have to worry if your bike will still be at the station.

Sacramento Hispanic/Latino

Expanded Routes and Schedules

- Transit needs better schedules (frequency, extended hours, etc).
- We need more frequent buses and more than one bus every hour.
- We want better bus routes (like in past).
- We want more express routes to further destinations.
- We want more direct bus routes to destinations.

Safety

- Safety is a big factor in deciding whether to use public transit or not. Safer stops (bus, light rail) would definitely help encourage use.
- Streets without lights appear unsafe and are non-inviting.
- Bike riding is limited due to unsafe conditions.
- Bike parking is limited and when the area is not safe, bikes get stolen.

Walking Ease

- Walking is sometimes not an option due to destinations like grocery stores. There are no local grocery stores near by.
- Walking is not as easy due to long blocks.
- Walking does not appear safe due to empty streets.

Lower Cost

- We need lower transit fees for the shorter trips.

Better Conditions

- We would like covered shelters.
- We would like seating at bus stops.
- We would like lighting.
- We would like safety.
- I am not sure why the conditions are better in areas where people live and do not use it much.

Placerville Low Income

Reliable

- The Placerville buses in a little town are really reliable. Drivers are efficient. They are also very friendly. They do a really good job.

Advertise Transit

- People do not know how much it would cost to access the public transit system near them. It is not in my mind. I think a lot of people don't know about the transit system and where the stops are.

More Bike and Pedestrian Friendly

- The Sacramento Region has a strong car culture. It is not pedestrian and bicycle friendly.
- We need a bus stop at Cameron Park. There is no way to walk to the bus stop. It needs to be more accessible and have more sidewalks.
- We would like safe bicycle and pedestrian areas.
- I would like to be able to put bikes on the trains and buses. Businesses should have showers for bicyclists.
- There needs to be more bike lanes, trails, and facilities.
- We need more bike facilities.

Expanded Routes and Schedules

- Buses only go to certain places. It is really limited around here as far as getting to certain places.
- If there were more users to make it viable, the bus system could expand.
- Route expansion would enable travel between small cities, like Placerville to Folsom.
- Extend the hours until at least 9 PM. What about people who do the graveyard shift?
- Provide evening transportation.
- We want more frequent light rail. The connections to Downtown need to be better and there needs to be free parking.

Alternatives

- Gas prices and fossil fuels are not sustainable. I am open to another way of travel.
- Cars are really a lifeline in this rural area. You have to be creative to think of options other than driving.

Woodland Hispanic/Latino

- We want more bike lanes.
- We want more sidewalks.
- We want more Bike to Work days.
- I bike, walk and take transit in densely developed areas with services, etc. that are within walking distance.

7. Where would you like to go that you cannot currently access using transit, bicycle, or by walking?

African-American Community

- Work (priority).
- Food and shops (second priority).
- Entertainment (third priority).
- Arco Arena and home.
- Natomas.
- Night clubs Downtown.
- Late at night.

Asian-Pacific Islander Community

- Capital.
- Downtown Sacramento.

Yuba City Low Income

- Everything is set up to the car. I would like to go everywhere I go now.

Sacramento Low Income

- Costco/Sam's Club.
- Cal Expo. (Connection needed on 68 bus line)
- Within neighborhoods.
- Along American River Drive.
- American River College - no bus route to get to Carmichael or to American River College.
- Service to Airport.
- Downtown and key destinations in Sacramento (with express buses).

Native American Community

- Every powwow. There is a cultural event every weekend in the summer.
 - Downtown.
 - DQ.
 - Stanford.
 - Oroville.
- Casinos.
- Where I go depends on the price to get to a destination. I am limited to what I can pay for. Most people take transit to work and back, but if you have more destinations, then you have to pay more every time.
- We would like to go to the Bay and the beach, but the cost of bridge tolls and parking is too much. We would like affordable express buses.

Sacramento Hispanic/Latino

- Cosumnes River College.
- Inter-college travel.
- Flea market at Roseville (in bus, light rail).

Appendix A – Focus Group Results

- Roseville Mall.
- Roseville in general.
- Folsom outlets.
- What keeps you from going there:
 - No service (bus or light rail).
 - Inconvenient.
 - Long time-consuming trips.

Placerville Low Income

- Work (Big 5).
- Forni Road (illegal for bikes).
- School.
- El Dorado Center.
- Medical facilities.
- County Hospitals and facilities (currently 35 mile round-trip).
- Residential areas.
- My home.
- Friends.
- Second Saturday Art Walks in Sacramento.
- Local movie theaters.
- Grocery stores.
- Strip malls.

Woodland Hispanic/Latino

- School for children.
- Knight's Landing.
- Dixon.
- Madison.
- Casino.
- Del Paso by El Centro Road.

8. What are the important places you go once per month?

Asian-Pacific Islander Community

- Asian Resource Center
 - 20 minutes drive from home.
 - 10 minutes to ride a bicycle.
- Grocery store
 - 20 minutes.
 - 5 minutes by car.
 - 15 minutes; I can walk.
- Doctor
 - 10 minutes from house to doctor in car.
 - 20 minutes in car.
 - Calvine Road, Elk Grove to 21st and Stockton.
 - 20 minutes walk from my house to doctor on Stockton.
 - Takes me 20 minutes to ride a bike.
 - 5 minutes by car.
 - 20 minutes.
 - All doctors are in the area around Asian Resource Center (Stockton and Fruitridge).
- Church
 - At Laguna in Elk Grove – 20 minutes from home in car.
 - 5 minutes.
- Pick up parents in Elk Grove and then to gym to do Tai Chi.
 - 25 minutes in car.
- School and grocery shopping in the area.
- Social Security County office that is located on 29th and Alhambra.
 - 35 minutes to ride a bike
 - 20 minutes by car
- Bank
 - More than 20 minutes to get to their bank (Chase, Florin and Bowling Green) and Elk Grove to bank near the center.
- Library – new North Natomas County Library on New Market Drive.
- Family members.
- San Jose to visit family.
 - Takes 2 hours by car.

Yuba City Low Income

- WinCo Foods.
- Walmart and the Mall
- River Valley High School.
- My mom's house.
- Walmart.
- My job – I work at Ross.

Other Focus Groups

n/a

9. How else might we fill gaps in transportation services for people to reach essential destinations? (e.g. car sharing, shuttles, shared rides, taxis, rentals, volunteer drivers, etc.)

African-American Community

Car Sharing

- Please think about the people who cannot afford or access ZipCar and cannot afford to live in Downtown Sacramento.
- What about car sharing? Yes. We like the idea of car sharing.
- With ride sharing it would be hard to figure out how to pay the driver, car fees, etc.
- I looked into ZipCar. At the time, it was just getting started. I think the shared car option is perfect if you live in Downtown, Midtown. I pay so much for this car and I don't even drive that much.
- I guarantee that it has a commercial insurance policy. It is not the same if it is your car.
- Would I loan my car to an organization if I got reimbursed? Totally. If it is safe, if insurance worked out and if tickets don't get sent to my house.
- No, I don't like it. Insurance is an issue. It is a good idea in theory, but I don't think that it would work that easily.
- No, I don't like it. What if something happens to my car? Then I have to wait and wait for something to be fixed.

Shuttles and Buses

- Please reduce fares and bring back transfers so that you increase ridership on buses.
- Shuttles would be great.
- Shopping center shuttles are cool because it connects you to local bus lines.
- I want more transfer points. Please connect shuttles to transfer points.
- I like the shuttle idea. You don't have the responsibility of owning a car and shuttle fees are not too much.

Shared rides within the neighborhood

- I think everyone would be interested in reducing their transportation cost. I would definitely do something like that.
- I like public transit because I am paying someone who is safe. I love my neighbors but I wouldn't want to drive them.
- The idea that is nice about public transportation is autonomy. You can read, you can sleep, you can meet someone.

Asian-Pacific Islander Community

- Bus fare should be cheaper for low-income people.
- I want more multi-use pathways, protected bike lanes.

Car Sharing

- What do we think of a government car share program? Most people do not like the idea.
- Car sharing potential depends where the location to pick up the car is.

- If it were easy and not too complicated, then I would use it.
- It would be really great if they had that program.
- It would have to cover car insurance.
- We all would like more information about this program.

Yuba City Low Income

Biking

- In Germany, they have bicycle paths on the sidewalk and separate from the sidewalk.
- I like the Linear Park in Solano County. It is a park that cuts through the center of town for walkers and bikers. It is a direct path and you don't have to use the streets.
- I want a bike share program.
- I want a rickshaw program.

Transit

- I want a trolley system.
- I want public transit to recreational areas. There needs to be a way for youth to get to where they want to go.
- I would like if they could use Dial-A-Ride for people in the evenings by appointment after work. Dial-A-Ride stops at 9 PM.

Services for people with disabilities

- People who are new to wheelchairs don't know how to use the bus. They need to start communicating and tell people how to do it. There should be a training program each month. They are missing out on the joys of public transportation.
- Free transportation for seniors and disabled persons. Transportation vouchers of \$20. You can use them to pay a taxi.
- Bus drivers need to tell the wheelchair people that the chair needs to be at the lowest gear possible.
- A lot of people who are disabled do not know that they only have to pay 50 cents. They need to promote this. It is a service that is available and they need more information. Training tapes.

Partnerships

- Businesses could sponsor buses that would travel through town and stop by Walmart.
- Faith-based initiative – help people set up a transportation program in churches. If they could make it easy for churches. Car sharing within churches. There should be a software program. Some advisor. Don't get the government involved.

Car sharing

- Give someone who donates a car, car share – have a tax advantage. Tax break on Sundays. They can give a break for seniors and disabled people.
- Car sharing program sounds good!
- But car share is classist in my opinion. If I could access this by phone, then would be interested. I would even share the ride.
- If I had to go somewhere out of town and my wife had the car, then that would be a great service.
- If you are not familiar with the vehicle, it could be dangerous for drivers.

- There are many drivers that do not belong on the road. The DMV is passing people that shouldn't pass. I am concerned about people's driving skills.
- Not interested.
- Car sharing would be ideal. As long as the cost is lower than renting a car. It has to be affordable.

Taxis

- To go to Winco.
- For weekend work.
- Too expensive (!!!!).
- They will get you to where you want to go.
- Free program vouchers could be used to pay for taxis.

Sacramento Low Income

Biking

- I want a bicycle program and public bike sharing.

Transit

- We need to be able to bus to light rail and to walk and bus to destinations.
- We would greatly benefit from buses that would take you to your destination rather than transfer.
- Use capacity of existing room on their bus services. Shuttle? Private?

Freeway access

- There is a need for better access to freeway.
- Dissolve carpool lanes or re-evaluate them, they are not used at capacity.

Taxis

- I use a taxi once in a while. They're not as popular, not as easily seen to just wave one down. Maybe if there were a lot more, it would be more affordable and easier to get a cab.
- Service is not good. Evening/ holidays/ weekends. You must be at a public place to get one.
- I have had to wait up to 2 hours for a taxi.
- I use taxis to go grocery shopping and not have to carry bags, or if it's too cold, too hot or raining.
- I take a taxi from my home to Amtrak.
- Taxis are not reliable; they don't show up.
- When buses stop running in the evenings and on the weekends, I have to take a taxi.
- Taxis are too expensive.

Car sharing

- Car sharing is too expensive.
- I have a number of questions on the service.
- Must identify the need for it first.
- What population do they serve? Mass services are more necessary. Keep focus on the larger need.

Native American Community

- We need horses and horse trails. I grew up in South Dakota. The transit operators can't cut costs or reduce the service of horses.

Transit – fast, reliable, and affordable

- Faster buses. Less packed with people. Make sure they don't break down.
- Neighborhood shuttles or buses.
- More lenient on the bikes.
- It is too expensive to make all of the transfers. Why can't it be like BART where you can get on at Dublin and go anywhere for \$4.20.
- Neighborhood shuttles.
- The neighborhood bus, you could call and they would come by your house if you were in the area.

Transit Runs Later and Frequently

- Keep it running later (way past 9 PM). Extend the time transit operates.
- Cuts have encouraged people to stay within their neighborhoods. People don't leave because they cut all of the neighborhood shuttles. People cannot get to the mall on the weekends when people want to go out and shopping.
- We used to be 100% public transportation. We used to go to FoodsCo but now we have to shop downtown where food cost is high. Just to be able to get home and not get stranded.
- I cannot get home from ARC.
- Prevented us from going places.
- Go back to what it was.
- It took me 2 hours to get here. There is no way to get home because there were transit cuts.
- If you go to night school or work the night shift, you cannot use public transit.
- Going to spend the funds on the major lines. At least open the bus to midnight in the high used areas. Then, invest in the less used areas.
- People in my class have to leave ½ hour early. It impacts their grade.

Car Sharing

- I thought it was cool. I thought it was on the City Council's agenda. When we had no vehicle, we thought we could use it on the weekends. You can pick it up.
- Every one is going to want it on Saturday night. That doesn't sound good.
- Have you ever seen how people drive rental cars? I am not going to let anyone rent my car like that!
- Especially if they use electric cars. It is more economical and clean.
- Bike share program would work!!!!
- How about we share a bus? Like on the rancho.

Renting Cars

- When I am going to the airport, I rent a car.
- I rent cars in a different state.

Taxis

- Heck no. I may as well buy my own car.
- Around town, yes. To Safeway and to Grandma's. It was OK. It was door-to-door so you don't have to ride the bus.

- For my mother, who has medical ailments, taxis are good. There are people who don't get up on the bus and the train, so a taxi is more convenient. If you have a lot of people, shopping cart, etc., then it is good to take a taxi. It is a convenience to drive.

Sacramento Hispanic/Latino

Unchangeable Circumstances

- My type of work requires transporting supplies (housekeeping) and I can only use a car.
- Type of activity regulates clothing attire. Public transportation, walking and high heels do not always work.

Transit

- Extend service times (currently ends at 10 PM).
- Husband has options through his work for discounted fares, but the services are not available. We need better schedules, more routes, better more direct routes to get from Point A to Point B.
- More buses to the Airport. Taxis to the airport are very expensive.
- More buses might help get us out of the car.
- Shuttles may be an option to popular places, but depends on where it picks up. In the past, the need remained to drive to catch the shuttle.

Carpooling (to work)

- More public transit options may facilitate the use of carpooling and allow for people to share a ride in the morning and leave on their own using other methods based on people's schedules.
- I work 10 – 14 hours days and carpooling is not an option. I am the first one in and last one out.
- There are no facilities for carpooling everywhere. We need to expand and connect facilities.

Connectivity

- Need more freeways. Connect freeways with freeways.

Taxi

- Too expensive.
- Once in a while (good for going to a party).
- I've only used a taxi for a short trip and rarely used it for long trips.
- Use when needed. (For example when there are no more buses.)

Renting Cars

- 3 – 4 rent a car to travel to further places. (Example: traveling to Los Angeles.)
- Rent car to reduce wear and tear on personal cars.
- Rent car for better gas mileage.
- Rent car because of fear of accident or damage to car on a long trip.

Car Sharing

- Fear of getting into an accident in a car I don't own.
- Car is a necessity because of the type of work I am involved in.
- NOTE: Many did not know these services existed or how they actually worked.

Placerville Low Income

Extend Transit

- Extension of the bus route. Even if it was just an experiment.
- More bus stops. The different shopping centers.
- Bus routes city to city.
- Buses should run until midnight.

Shuttles

- Make it easier to get from one bus line to the next. Direct route.
- Smaller buses. Vans that go on offbeat roads and make different stops.
- Van shuttles. Off the beaten track for people who are far out. Take people to the bus stops. Connect people from their homes to the bus stop.
- I like the van idea.
- Like Casino bus, provide shuttle bus to events.
- Musical venues.
- School shuttles.

Roads

- More overpasses over the American River. The existing bridges are too clogged.
- Roads widened for cyclists in Placerville.
- If the roads were paved, I would skateboard more.

Taxi and Rental Car

- I use taxis and rental cars when the bus stops running at 5 PM. It is expensive.

Car Sharing

- I think it is a great idea. It is interesting.
- Yes. Anything to get rid of my car payment.
- I would not be surprised if people were into it. It is much more private and safe than public transportation.

Woodland Hispanic/Latino

- Overpass on I-5 for bikes and pedestrians.
- More crosswalks.
- Promote carpools to school.
- Direct bus to Sacramento without transfers.
- Ensure regional connections between buses.
- Independent/private buses.
- Taxis in downtown.
- Transportation for seniors.
- Only rent cars when on vacation. They are cheapest at airport.
- My husband wouldn't like car sharing.

10. What do you think the region's transportation system will look like 20 years from now?

African-American Community

Transit

- The 50E comes back.
- More frequent buses.
- A transportation system like San Francisco. I can go anywhere I want to go. I know there is a trolley or a bus. I hope that we can learn stuff from the Bay Area. Seems like every road has a bus.
- In SF you can adjust the direction you are traveling and switch buses easily. Here you cannot since buses are few and far between.
- In SF, there is a major bus on every major roadway. As long as you don't have to cross the bridge, there are many options.
- Frequent transit!!!!
- BART to Sacramento and around.
- It would be nice if the buses were spread out to suburbs. I feel like a lot of the neighborhoods are isolated.
- Hopefully I will not have to deal with Sacramento. They need more frequent stops on transit. Do not have 1.5 hours between buses.
- If the services are there, then people would use them.
- Public transit system would be enjoyable. It would be a pleasure.
- The ideal for me is not to own a car.
- We need a comprehensive and easy-to-use mobile app and website for transit in the Sacramento region. There is one now, but it is not that good. It was only \$1.99.

Driving

- I like having my car and the fact that I can go wherever I want.

Yuba City Low Income

Nothing will be different

- This is a bedroom community. Traveling between here and other areas will be different, but there will probably not be anything different in Yuba City.

Bridges

- There will be a third bridge that bypasses Marysville.
- I have noticed that getting across Hwy 99 is dangerous. They should build a pedestrian bridge to the Mall.
- I will be driving more. I would like there to be a third bridge so there would be less traffic into Marysville.

Traffic and Roads

- We keep improvements. They did a bypass around the old four stops area. They are doing one in Lincoln, etc. If they continue to do that, then the traffic will be better.
- I would like to see some of these roads widened from Lincoln to Marysville. There are still a lot of accidents and people passing on the double yellow line.

Sacramento Low Income

Technology Solutions

Driving

- Hoping to get a car and a driver's license since this is a driving town.
- Clean energy cars and a guilt-free driving experience.
- More freeway lanes and streets.
- Rush hour traffic needs to be addressed differently.
- Traffic is getting worse.

Biking

- Hope to continue biking to stay healthy.
- Hope to bike more, there will be more bikeable roads, and the region will be bike-friendly.

Transit

- Express public transportation routes.
- Emphasis on public transit.
- Investing in the future of the region and develop truly regional transit.
- Underground express routes/ less traffic.
- Connect the light rail to an express route to Davis so outside community can reach Sacramento.
- To encourage people to get out of their cars make it cheaper and run extended hours like in NY and SF where driving is not cool.
- Prioritize public transit as a key issue to the region.
- Connect regional services.
- Area will be more populated so public transit will need to be expanded.
- Develop technology solutions such as, technology-supported routes.

Budget

- Current budget picture is not optimistic.

Native American Community

Transit

- I hope public transportation will meet my needs.
- I would like to see public transportation that is more viable.
- Affordable public transit.
- I believe that public transportation will be good.
- Need bus rapid transit. More bus. Better access for the buses. Bus-only lanes.
- Expand services.
- It depends on funding and everything else. All I see are transit service cuts.

Biking

- In 20 years, we will be on bikes. Oil is going to run out. We will be back on horses.
- We need friendlier roads for foot traffic and bikes. The number of autos will decrease.

Carpooling

- More carpool lanes Downtown for people trying to get out of Downtown.
- Extend carpool lanes.
- Provide exits for carpools.

Driving

- You will not see too many people in the car by themselves in 20 years.
- Better freeways. More roads. The region is growing, so we will need to accommodate them. We have immigrants coming from the Bay Area and Central Valley.

Disabled/Older residents

- The population of older people will continue to grow from here on out. Accessibility to transit can be difficult for disabled community members and older adults. People with disabilities. Sometimes the train and bus is too high.
- Need more room for wheelchairs on trains. People have to wait if there is not enough room.

Sacramento Hispanic/Latino

Affordable Transit

- Reduce fees for public transportation.
- Reduce parking fees at light rail stations.
- Provide more affordable prices (senior discounts).
- Need to make it more economic for people to use.
- Reduce fees; the fees for using public transit are beginning to outweigh driving.

Expand Transit

- Increase Paratransit back to its former service provisions, extend it through the region, and increase services.
- Provide taxi or other modes of transportation that are more accessible and easier to get. Faster on-call.
- Provide more bus services, more stops, and more routes. It appears having more bus services makes a lot more sense. Unlike light rail which tends to require higher level of improvements to extend, a bus basically requires a bus driver, a bus and the route with stops.
- Provide more direct routes and more connections to major destinations.
- Government needs to fund more public transportation options. It always seems those who need it more have less affordable facilities available.
- Provide more services to those areas where there are none.

Walking

- Provide better facilities for walking. Need better sidewalks. Make them (ADA) accessible.
- Provide mid-block crossings (blocks in these areas are long)
- Provide better pedestrian routes to get to various lifeline places. It feels that it takes too long to get anywhere.

Friendly Transit

- Better, more responsible, conscious drivers, who actually wait for passengers.
- Eliminate the rude drivers. Provide polite and fair drivers. Sometimes there is a feeling of being a target because of race.

- Hire bus drivers with more morals.

Improve Transit Facilities

- Thinking of those who have no option but public transit, the majority of the funds should be spent on public transportation and be used to increase security, provide better information (bus, routes, and schedules), emergency phones and more comfort.
- Provide more options to pay. Having exact change is hard at times. Being a penny short should not get me kicked off the bus.
- Provide change machines.
- Provide bus shelters everywhere to protect from sun and rain.
- Provide emergency phones. Not everyone carries a mobile phone. We all can not afford them.
- Bring back public phones; we need to bring them back
- Provide bus pullout areas for safety.
- Provide better safety at bus stops. Loitering at bus stops should not be allowed. It discourages use.
- Provide more security presence at stops.
- Provide safer stations.

Transit Information

- Public transportation information should be in various languages to serve the diverse public. Some of us learn English slower than others. Sacramento is diverse, Spanish speakers, Russian, Asian, etc.
- Provide better organized schedules. Make it easy to identify required route and bus.
- Make information more available with the use of better signage and information screens. Advertisements could help pay for improvements.

Roads and Driving

- Provide facilities for electric powered cars.
- I think the car will always be the culture of Sacramento. Because of this money should be spent on roads.
- Provide better freeways.
- Provide more lanes on freeways.
- Provide better and safer interchanges on/off freeways. (Example: Florin on/off interchange is dangerous.)
- Encourage safer driving.
- It will be harder to pass the license test.
 - Make it harder to get a license (especially for seniors - better sight tests).
 - Have better control on who is driving and how they obtain their driver's license.

Placerville Low Income

Expanded transit

- If they keep expanding public transportation, my needs will be met in the main Placerville area.
- More bus routes and more lighting at bus stops.
- Bus stops will be safer. The lack of lighting deters me.
- All of the systems will be open to all of the transportation options. Flying cars?

- Expand the light rail out here to Placerville.
- Connect light rail to Amtrak and BART.
- Second light rail that goes down Madison, Hwy 50, and Greenback.
- Bullet train.
- BART.

Roads

- Widen I-50 past two lanes. There needs to be better planning for population growth.
- If growth happens in El Dorado Hills and Folsom, that would be interesting to see since the roads are little.
- Widened freeway to Tahoe.
- Wider roads to Wine Country.
- I want them to focus on the roads with potholes and a lot of cracks. A pothole blew out my mom's tire one time.

Pedestrian and Bike-friendly

- Widening the roads in Camino on Pony Express Trail would be great. There is no place to walk and you have to bike right on the road. I think they should put in bike lanes.
- Making everything and roads safer for pedestrians.
- Make sure there is a shoulder on all roads.
- Roads with high traffic. Fix those areas where there isn't a shoulder and make them safer.
- Populated area roads should have sidewalks and bike lanes.

Transportation for seniors and those with disabilities

- I think it is my fault for not knowing what is out there and the options I have. I am disabled and it is not going away. My mobility issues will magnify. I hope there will be more planning.
- More transportation for older people and the aging population. There will be scooter lanes and Segway lanes.
- Is the population coming in older? There are fewer children in my high school. The demographic for my congregation has changed.

Woodland Hispanic/Latino

- We will still be traveling in cars.
- No, there will be too many accidents, we will not be driving.
- Fewer large cars.
- Flying cars.
- Scooters.
- Walk.
 - Kids need to get used to biking and walking.
 - Woodland is small and pretty for biking.
- Public transportation would save money on gas and maintenance.
 - If transit grows and goes elsewhere, that would be super (would mean less cars, accidents, hospitalizations, stress, and air pollution).

Placerville Low Income

Expanded transit

- If they keep expanding public transportation, my needs will be met in the main Placerville area.
- More bus routes and more lighting at bus stops.
- Bus stops will be safer. The lack of lighting deters me.
- All of the systems will be open to all of the transportation options. Flying cars?
- Expand the light rail out here to Placerville.
- Connect light rail to Amtrak and BART.
- Second light rail that goes down Madison, Hwy 50, and Greenback.
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Roads

- Widen I-50 past two lanes. There needs to be better planning for population growth.
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Pedestrian and Bike-friendly

- Widening the roads in Camino on Pony Express Trail would be great. There is no place to walk and you have to bike right on the road. I think they should put in bike lanes.
- Making everything and roads safer for pedestrians.
- Make sure there is a shoulder on all roads.
- Roads with high traffic. Fix those areas where there isn't a shoulder and make them safer.
- Populated area roads should have sidewalks and bike lanes.

Transportation for seniors and those with disabilities

- I think it is my fault for not knowing what is out there and the options I have. I am disabled and it is not going away. My mobility issues will magnify. I hope there will be more planning.
- More transportation for older people and the aging population. There will be scooter lanes and Segway lanes.
- Is the population coming in older? There are fewer children in my high school. The demographic for my congregation has changed.

Woodland Hispanic/Latino

- We will still be traveling in cars.
- No, there will be too many accidents, we will not be driving.
- Fewer large cars.
- Flying cars.

Appendix A – Focus Group Results

- Scooters.
- Walk.
 - Kids need to get used to biking and walking.
 - Woodland is small and pretty for biking.
- Public transportation would save money on gas and maintenance.
 - If transit grows and goes elsewhere, that would be super (would mean less cars, accidents, hospitalizations, stress, and air pollution).

- Provide facilities for electric powered carts.

Increase funding for public transportation

- Government needs to fund more public transportation options. It always seems those who need it more have less affordable facilities available.

Expand facilities

- Provide more services to those areas where there are none.

Walk

- Provide better facilities for walking. Need better sidewalks. Make them (ADA) accessible.
- Provide mid block crossings (blocks in these areas are long)
- Provide better pedestrian routes to get to various lifeline places. It feels that it takes too long to get anywhere.

Friendly transit

- Better, more responsible, conscious drivers, who actually wait for passengers.
- Eliminate the rude drivers. Provide polite and fair drivers. Sometimes there is a feeling of being a target because of race.
- Hire bus drivers with more morals.

Improve transit facilities

- Thinking of those who have no option but public transit, the majority of the funds should be spent on public transportation and be used to increase security, provide better information (bus, routes, and schedules), emergency phones and more comfort.
- Provide more options to pay. Having exact change is hard at times. Being a penny short should not get me kicked off the bus.
- Provide change machines.
- Provide bus shelters everywhere to protect from sun and rain.
- Provide emergency phones. Not everyone carries a mobile phone. We all can not afford them.
- Bring back public phones; we need to bring them back
- Public transportations information should be in various languages to serve the diverse public. Some of us learn English slower than others. Sacramento is diverse, Spanish speakers, Russian, Asian, etc.
- Provide better organized schedules. Make it easy to identify required route and bus.
- Make information more available with the use of better signage and information screens. Advertisements could help pay for improvements.

Enhance freeways

- I think car will always be the culture of Sacramento. Because of this money should be spent on roads.
- Provide better freeways.
- Provide more lanes on freeways.
- Provide better and safer interchanges on/off freeways. (Example: Florin on/off interchange is dangerous.)
- Provide fewer regulations on the freeways. Maybe this will help encourage safer driving.

- It will be harder to pass license test.
 - Make it harder to get a license (especially for seniors - better sight tests).
 - Have better control on who is driving and how they obtain their driver's license.

Placerville Low Income

Expanded transit

- If they keep expanding public transportation, my needs will be met in the main Placerville area.
- More bus routes and more lighting at bus stops.
- Bus stops will be safer. The lack of lighting deters me.
- All of the systems will be open to all of the transportation options. Flying cars?
- Expand the light rail out here to Placerville.
- Connect light rail to Amtrak and BART.
- Second light rail that goes down Madison, Hwy 50, and Greenback.
- Bullet train.
- BART.

Population growth

- Widen I-50 past two lanes. There needs to be better planning for population growth.
- If growth happens in El Dorado Hills and Folsom, that would be interesting to see since the roads are little.

Maintained roads

- Widened freeway to Tahoe.
- Wider roads to Wine Country.
- I want them to focus on the roads with potholes and a lot of cracks. A pothole blew out my mom's tire one time.

Pedestrian friendly

- Widening the roads in Camino on Pony Express Trail would be great. There is no place to walk and you have to bike right on the road. I think they should put in bike lanes.
- Making everything and roads safer for pedestrians.
- Make sure there is a shoulder on all roads.
- Roads with high traffic. Fix those areas where there isn't a shoulder and make them safer.
- Populated area roads should have sidewalks and bike lanes.

Publicize options for people with disabilities

- I think it is my fault for not knowing what is out there and the options I have. I am disabled and it is not going away. My mobility issues will magnify. I hope there will be more planning.

Transportation for older people

- More transportation for older people and the aging population. There will be scooter lanes and Segway lanes.
- Is the population coming in older? There are fewer children in my high school. The demographic for my congregation has changed.

Woodland Hispanic/Latino

- We will still be traveling in cars.
- No, there will be too many accidents, we will not be driving.
- Fewer large cars.
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- Walk.
 - Kids need to get used to biking and walking.
 - Woodland is small and pretty for biking.
- Public transportation would save money on gas and maintenance.
 - If it grows and goes elsewhere, that would be super (would mean less cars, accidents, hospitalizations, stress, and air pollution).

appendix b

Outreach and Recruitment Materials

Craigslist.org – Job Posting in English

Earn \$60 for participating in our Transportation Focus Group (Woodland/Sacramento)

We are seeking Spanish-speaking residents from the [Sacramento/Woodland] area to participate in a study regarding regional transportation planning. Participants must be willing to attend a two-hour focus group that will be held the evening of [day of week], November [date] from [6:30-8:30 pm] in [Sacramento/Woodland]. Participants will receive \$60 at the end of the focus group for attending; food will also be provided. To be considered, please fill out a survey by clicking on this link:

[link]

PLEASE NOTE: This is a one-time only opportunity. We will not be hiring for any future focus groups, nor will this lead to a permanent position. Please do not send resumes.

You will be contacted via further email to determine if you meet the criteria for this study.

Craigslist.org – Job Posting in Spanish

Gane \$60 por participar en nuestro grupo de enfoque de transportación (Woodland/Sacramento)

Estamos buscando a personas que hablen Español residentes del área [Sacramento/Woodland] para participar en un estudio relacionado a la planeación del transporte regional. Los participantes deben de estar disponibles para presentarse a un grupo enfocado con duración de dos horas que se llevará a cabo en la tarde del [day of week], de Noviembre [date] a las [6:30-8:30 pm] en [Sacramento/Woodland]. Los participantes recibirán \$60 al final del grupo de enfoque por su participación. Para ser considerado, por favor llene el siguiente formulario, haciendo clic a la siguiente liga:

[link]

ATTENCION: Esta es una oportunidad única. No contrataremos para ningún grupo de enfoque en el futuro, ni se les dará un puesto permanente. Por favor no nos envíen sus currículos.

Spanish-speaking Sacramento Focus Group Posting

Grupo de Enfoque de Transportación - \$60 ¡Buscando a participantes que hablen español!

Estamos buscando a personas que hablen español residentes del área Sacramento participar en un estudio relacionado a la planeación del transporte regional (automóviles, transporte público, bicicletas, etc.) Los participantes deben de estar disponibles para presentarse a un grupo enfocado con duración de dos horas que se llevará a cabo en la tarde del martes, del 16 de Noviembre de las 6:30 a las 8:30 pm en Pannell Community Center, cuarto 106, 2450 Meadowview Road, Sacramento, 95832. Los participantes recibirán \$60 al final del grupo de enfoque por su participación y se servirá comida.

Para ser considerado:

Por favor llene el siguiente formulario en línea:

martes, de noviembre 16 a las 6:30-8:30pm en Sacramento:

<http://www.surveymonkey.com/s/transportationfocusgroup6>

Si no tiene acceso al Internet, por favor llame a:

Patricia Algara al 1-800-790-8444

Durante las horas de 8:30 a 5:30 entre semana ANTES del Martes 16 de Noviembre.

Por favor llame en un momento que sea conveniente para poder hablar unos minutos; necesitaremos hacerle varias preguntas para asegurarnos que cumple con el criterio del grupo.

¡Gracias!

Spanish-speaking Woodland Focus Group Posting

Grupo de Enfoque de Transportación - \$60 ¡Buscando a participantes que hablen español!

Estamos buscando a personas que hablen español residentes del área Woodland participar en un estudio relacionado a la planeación del transporte regional (automóviles, transporte público, bicicletas, etc.) Los participantes deben de estar disponibles para presentarse a un grupo enfocado con duración de dos horas que se llevará a cabo en la tarde del miércoles, del 17 de Noviembre de las 6:30 a las 8:30 pm en terrenos de la feria Woodland Yolo County, cuerto G-703 al lado de Trends Shoes. Los participantes recibirán \$60 al final del grupo de enfoque por su participación y se servirá comida.

Para ser considerado:

Por favor llene el siguiente formulario en línea:

miércoles, de noviembre 17 a las 6:30-8:30 en Woodland:

<http://www.surveymonkey.com/s/transportationfocusgroup7>

Si no tiene acceso al Internet, por favor llame a:

Patricia Algara al 1-800-790-8444

Durante las horas de 8:30 a 5:30 entre semana ANTES del Martes 16 de Noviembre.

Por favor llame en un momento que sea conveniente para poder hablar unos minutos; necesitaremos hacerle varias preguntas para asegurarnos que cumple con el criterio del grupo.

¡Gracias!

appendix c

Facilitator's Guide

Focus Group – Facilitator's Guide

Welcome! (5 min)

My name is _____ and I will be leading a discussion with you about transportation. I will be assisted by _____ who will be taking detailed notes on our conversation. Caltrans has hired us to collect your opinions today. Thanks for coming!

Purpose

Our purpose is to get your feedback on current and future transportation activities in the Sacramento region. We are most interested in hearing what you think. We don't have to come to agreement or choose the best answer. All of your opinions are important and there are no wrong answers to the questions. We'll be preparing a summary of the results, but we will never quote you by name. We hope you will be honest and tell us what you really think!

We will be talking with you to learn how you get around in the area and your ideas for the best ways to improve the transportation system between now and the next five years.

I need you all to participate and may call on you to make sure you are getting a chance to speak. If you have a lot of ideas, I may need to skip your turn so that others get a chance to speak. My job is to make sure everyone gets a chance to participate and that we finish within the time we have.

a. Introductions: (15 min)

1. Let me your first name, what community you live in and one thing you like about living in the Sacramento area.

*2. Now- tell me how do you mostly get to where you are going - walk, drive, bus, carpool, etc.?

(Facilitator prompts below – use as needed- ask for a show of hands):

How many drive every day or nearly every day?

How many walk or ride a bike for transportation (not just recreation)?

How many use the bus (or light rail in Sacramento)?

How many get rides from family or friends?

How many do something else to get places? Tell us how you get there

b. Comparison on daily travel: (10 min)

Think about 5 years ago- how many of you lived in this same area. If you lived here then, how does your daily travel compare to your travel in the past (e.g., a year ago, 5 years ago). What's different, and why? (Prompts: Do you drive, bike or walk more? Do you spend more time in traffic?)

c. Comparison on transportation system: (10 min)

What works well in the transportation system here? By transportation system I’m asking about roads, public transit, bike lanes.

What doesn’t work well? What changes have you seen over the last few years, either for the better or worse?

d. Factors for driving/other mode use: (15 min)

What encourages you to do use transit, walk, bike or share rides? If you drive, what would help you (and/or other members of your household) drive less?

Prompts: Who rides transit? What encourages you to take the bus or light rail?

For those who walk or bike – what encourages you to do this?

(Prompts: ask about weather, seasons- getting dark early).

e. Preferences/Barriers: (15 min)

Are there specific places you’d like to be able to go by public transit, biking or walking if you could? What are those places? What keeps you from being able to get there now?

MAPPING EXERCISE (10 min) – Collect the maps from participants at the end

f. Mapping destinations:

We have a map here of where people who are most likely to need transit service tend to live, and the public transit routes that are currently available. We’ve also included on the map what might be considered “essential” or “lifeline” destinations: places a lot of people need to go to meet health care and other essential needs. (People who drive use a red ink pen; people who don’t drive use a blue ink pen).

Let’s take a few minutes to mark the map. (red pen for drivers, blue pen for people who don’t drive)

- Mark where you live with a large X.
- **If places** that are essential for you or your family to get to are already shown on the map, circle them in pen
- Write in any other places that don’t show on the map but you consider essential to reach.

Examples of potential essential destinations:

1. Health clinics
2. County programs
3. Grocery stores or food banks
4. Nonprofit service agencies
5. Education and training
6. Community Centers
7. Public Libraries

g. Supplemental Services: (15 min)

What ideas, if any, do you have for helping you get to these areas- if you can get there by car, transit, walking or bikes? How else might we fill gaps in transportation service for people to reach essential “lifeline” locations?

Are there trips that you or others you know use taxi service for?

Do you or others you know ever rent a car because of lack of access to a car or public transportation? Do you know of problems with renting a car for those who don’t own a car?

g. part 2* Car-Sharing.**

Some cities have a car-sharing system A car-sharing group owns a number of cars and pays for the insurance. People can join the group at a monthly fee, and then can rent a car in their neighborhood for a few hours to do errands and things, rather than owning a car themselves.

What do you think would work for people to share cars? Do you think it would work to:

- Charge people a monthly fee to be part of a car-sharing group?
- Charge people a per-hour fee to rent a car-sharing vehicle for short periods?
- Require people to make an advance reservation for a car-sharing vehicle?
- Locate car-sharing vehicles in neighborhoods, with people walking to pick up a vehicle?
- Have a limit on the amount of time someone could use the car-sharing vehicle?
- Have people loan their vehicle sometimes to a car-sharing pool, if there was separate insurance for other drivers while they were using the car?

Prompts for other ideas: e.g., volunteer driver programs, way to set up shared rides in a neighborhood, specific shuttle to/from a location

FLIP CHART EXERCISE (15 min)

h. Funding Priorities:

Given all you have said and heard, we’re now going to ask you tell us how you would want to see transportation funds spent to improve the transportation options in our area (now and in the future)? Each of you will have 5 dots to show what you most want to see transportation funding spent on. (People who drive use RED dots, and people who don’t drive use GREEN dots) You can put all your dots on one thing if that’s the most important to you, spread your dots among everything, or put more than one dot on each item that’s important to you.

Flip chart paper with dots:

- Improve public transit services:
 - Bus service
 - Light rail (in Sacramento)
 - Commuter bus (or rail?)
 - Neighborhood shuttles
- Projects to provide bicycle lanes, sidewalks and safer neighborhood streets
- Fix major streets and local roads
- Expand local streets and roads

- Maintain major freeways and highways
- Expand freeways and highways
- Support for car-sharing or other alternatives to reach “lifeline” destinations
- Other: write in space_____

i. Future: (15 min)

- Think about how old you will be in 20 years. What about the ages of your kids, if you have any, or your parents if they live in the region?
- Thinking about your (and their) lives 20 years from now, where will you be and do you think your neighborhood would meet your or your travel needs and those of any family members?
- If not, how would you change things?
- Or where would you move within the region to be able to get where you need to go?

That’s our last question! Thank you. Before you leave, please turn in the map you completed and sign in to receive your check. We appreciate your help!

appendix d

Funding Priorities Results

Focus Group: Asian-Pacific Islander Community, 11/8/10, Sacramento

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	1	1	0
Improve public transit services: Light Rail	0	0	0
Improve public transit services: Commuter Bus (or rail)	0	0	0
Improve public transit services: Neighborhood Shuttles	1	1	0
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	28	12	16
Fix major streets and local roads	16	12	4
Expand local streets and roads	16	12	4
Maintain major freeways and highways	5	5	0
Expand freeways and highways	2	0	2
Support for car-sharing or other alternatives to reach "lifeline" destinations	5	2	3
Other:	0	0	0

Focus Group: African-American Community, 11/8/10, Sacramento

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	20	18	2
Improve public transit services: Light Rail	10	8	2
Improve public transit services: Commuter Bus (or rail)	8	7	1
Improve public transit services: Neighborhood Shuttles	3	3	0
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	3	3	0
Fix major streets and local roads	4	4	0
Expand local streets and roads	5	5	0
Maintain major freeways and highways	3	3	0
Expand freeways and highways	2	2	0
Support for car-sharing or other alternatives to reach "lifeline" destinations	2	2	0
Other:	0	0	0

Focus Group: Low-Income Community, 11/10/10, Yuba City

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	10	5	5
Improve public transit services: Light Rail	0	0	0
Improve public transit services: Commuter Bus (or rail)	3	0	3
Improve public transit services: Neighborhood Shuttles	7	4	3
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	5	4	1
Fix major streets and local roads	10	9	1
Expand local streets and roads	5	4	1
Maintain major freeways and highways	6	6	0
Expand freeways and highways	4	4	0
Support for car-sharing or other alternatives to reach "lifeline" destinations	4	3	1
Other: <i>Improve sidewalks for wheelchairs</i>	1	1	0

Focus Group: Low-Income Community, 11/13/10, Sacramento

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	12	5	7
Improve public transit services: Light Rail	7	1	6
Improve public transit services: Commuter Bus (or rail)	8	3	5
Improve public transit services: Neighborhood Shuttles	6	3	3
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	16	7	9
Fix major streets and local roads	5	4	1
Expand local streets and roads	8	6	2
Maintain major freeways and highways	3	2	1
Expand freeways and highways	10	2	8
Support for car-sharing or other alternatives to reach "lifeline" destinations	4	1	3
Other:	0	0	0

**Focus Group: Native American/American Indian Community, 11/15/10,
Sacramento**

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	15	7	8
Improve public transit services: Light Rail	19	11	8
Improve public transit services: Commuter Bus (or rail)	3	3	0
Improve public transit services: Neighborhood Shuttles	8	6	2
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	4	1	3
Fix major streets and local roads	3	3	0
Expand local streets and roads	0	0	0
Maintain major freeways and highways	1	1	0
Expand freeways and highways	2	0	2
Support for car-sharing or other alternatives to reach "lifeline" destinations	3	2	1
Other: <i>Express Bus/Light Rail</i>	1	0	1

Focus Group: Hispanic/Latino Community, 11/16/10, Sacramento

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	8	2	6
Improve public transit services: Light Rail	3	3	0
Improve public transit services: Commuter Bus (or rail)	5	3	2
Improve public transit services: Neighborhood Shuttles	3	2	1
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	3	3	0
Fix major streets and local roads	1	1	0
Expand local streets and roads	7	6	1
Maintain major freeways and highways	0	0	0
Expand freeways and highways	4	4	0
Support for car-sharing or other alternatives to reach "lifeline" destinations	0	0	0
Other: <i>Extend carpool lanes on freeway</i>	1	1	0

Focus Group: Hispanic/Latino Community, 11/17/10, Woodland

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	5	4	1
Improve public transit services: Light Rail	1	0	1
Improve public transit services: Commuter Bus (or rail)	4	3	1
Improve public transit services: Neighborhood Shuttles	1	1	0
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	11	10	1
Fix major streets and local roads	2	2	0
Expand local streets and roads	1	1	0
Maintain major freeways and highways	6	5	1
Expand freeways and highways	3	3	0
Support for car-sharing or other alternatives to reach "lifeline" destinations	1	1	0
Other:	0	0	0

Focus Group: Low-Income Community, 11/17/10, Placerville

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	5	4	1
Improve public transit services: Light Rail	1	1	0
Improve public transit services: Commuter Bus (or rail)	2	1	1
Improve public transit services: Neighborhood Shuttles	4	4	0
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	8	7	1
Fix major streets and local roads	9	8	1
Expand local streets and roads	3	3	0
Maintain major freeways and highways	3	3	0
Expand freeways and highways	3	3	0
Support for car-sharing or other alternatives to reach "lifeline" destinations	5	4	1
Other: <i>Transportation directly to destinations in cities</i>	1	1	0

All EJ Focus Groups, 11/8/10 to 11/17/10

Priorities	All Participants	Participants who Mostly drive	Participants who Mostly take transit, walk, and/or bike
Improve public transit services: Bus Service	76	46	30
Improve public transit services: Light Rail	41	24	17
Improve public transit services: Commuter Bus (or rail)	33	20	13
Improve public transit services: Neighborhood Shuttles	33	24	9
Projects to provide bicycle lanes, sidewalks and safer neighborhood streets	78	47	31
Fix major streets and local roads	50	43	7
Expand local streets and roads	45	37	8
Maintain major freeways and highways	27	25	2
Expand freeways and highways	30	18	12
Support for car-sharing or other alternatives to reach "lifeline" destinations	24	15	9
Other: <ul style="list-style-type: none"> ▪ <i>Improve sidewalks for wheelchairs (Yuba City, Low Income, 11/10/10)</i> ▪ <i>Express Bus/Light Rail (Sacramento, Native American/Indian American, 11/15/10)</i> ▪ <i>Extend carpool lanes on freeway (Sacramento, Spanish-speaking, 11/16/10)</i> ▪ <i>Transportation directly to destinations in cities (Placerville, Low Income, 11/17/10)</i> 	4	3	1

appendix e

State Highway System Key Findings

Focus Group Format

- Facilitators opened each focus group with welcoming remarks and introduced the recorder. The facilitator briefly reviewed the agenda, shared the meeting purpose, and introduced the meeting's main discussion topics. One of the three is of particular relevance to the state highway system:
 - Issues and barriers related to the transportation system.

Comparative Analysis

- Specifically, the comparative analysis between 2007 and 2010 results will provide insight for Caltrans in order to:
 - Work with environmental justice communities on state highway system and local transportation planning.

Recent Transportation System Changes

Participants described the following recent transportation system changes related to the state highway system:

- Participants noted a reduced number of bus routes, hours of operation and frequency, while transit fares have increased. Several participants drive, walk or bike because transit is unavailable, and/or they cannot afford or do not have the time to take the bus or light rail. (All focus groups)
- Road are in worse condition, poorly maintained, and are constantly undergoing construction near Placerville. (Asian-Pacific Islander, Low Income)

Transportation System Successes

Participants described the following transportation system successes related to the state highway system:

- Driving is convenient and affordable if you live near the freeway or in rural areas and avoid commute traffic. (African American, Low Income)
- Paving improvements and freeway expansions, such as State Route 99, are commended by participants. ((African American, Low Income)

Transportation System Issues

Participants described the following transportation system issues related to the state highway system:

- The existing road system does not link cities and communities; there are gaps in connectivity throughout the region. (Low Income, Hispanic/Latino)
- On-going road construction, changing traffic detours and unfinished road improvement projects frustrate participants from the Placerville area, including: Highway 49 in downtown Placerville, Carmichael pavement texture, Hazel interstate exit and eastbound on Highway 50 in El Dorado Hills. (Low Income)
- Participants in 2007, similarly, perceived traffic on freeways and downtowns to be an issue in the region.
- Participants suggested improving transit in certain areas including: Elk Grove and Live Oak. (African American, Low Income)
- Participants who live in rural areas are inadequately served by transit. (Low Income)

Transportation Gap Solutions

Participants identified transportation gap solutions related to the state highway system including:

- Improve connectivity between freeway networks and improve access to freeways. (Hispanic/Latino, Low Income)
- Promote carpool lanes as a viable option; connect existing carpool facilities. (Hispanic/Latino, Low Income)
- Develop bridges to extend over the American River. (Low Income)
- Repave local, arterial and interstate roads. (Low Income)
- Develop an overpass over I-5 in Woodland for bicyclists and pedestrians. (Hispanic/Latino)

Mapping Exercise

Participants were asked to identify on a map of the area where they live and essential destinations for themselves and/or their family's well-being and quality of life. Results indicate that participants use the state highway system to access essential destinations.

Funding Priorities

Participants were asked to prioritize funding resources to improve transportation options in the Sacramento region. Participants prioritized the following improvement projects related to the state highway system:

- Expand freeways and highways
 - 30 votes total – 60% of participants mostly drive, 40% mostly take transit, bicycle, and/or walk
- Maintain major freeways and highways
 - 27 votes total – 93% of participants mostly drive, 7% mostly take transit, bicycle, and/or walk
- Extend carpool lanes on freeways

Future Vision for Transportation

Participants shared the following future visions for transportation related to the state highway system:

- People will still be driving, since cars provide autonomy that other modes do not provide and the region's infrastructure is designed around traveling by car. (Hispanic/Latino, African American, Low Income)
- Roads and interstates will be improved and widened in current bottleneck locations. (Hispanic/Latino, Low Income)
- There will be new road infrastructure, such as a third bridge to bypass the town of Marysville. (Low Income)
- Carpool lanes will extend through Downtown to interstates. (Native American)
- Pedestrian bridges will extend over I-99 and I-5. (Low Income)

appendix f

Mapping Exercise Results

Focus Group	Driver or Non-Driver	Destinations	Intersection/ Closest Intersection
SACRAMENTO COUNTY			
African American	Driver	Walmart	Stockton Blvd & Florin Rd.
African American	Driver	Post Office	Brookfield Dr. & Franklin Blvd.
African American	Driver	Raley's	Freeport Blvd.
African American	Driver	Sacramento City College	Freeport Blvd. & Sutterville Rd.
African American	Driver	Library	Stockton Blvd. & 21st Ave.
African American	Driver	Adult School	Gerber Rd. & Power Inn Rd.
African American	Driver	Walgreens, Food Source	Broadway & Stockton Blvd.
African American	Driver	Lutheran Social Services	Broadway & 37th
African American	Driver	UC Davis Medical Center	Stockton & X St.
African American	Driver	UCD Med Center Alzheimer's Clinic	Y St. & 49th
African American	Driver	Mercy General Hospital	J St. & 40th
African American	Non- Driver	Walgreens	Broadway and 14th
African American	Non- Driver	Target	Broadway and Riverside
African American	Non- Driver	Health For All- V St. Clinic	V St. & 9th
African American	Driver	St. Francis of Assisi Parish	K St. & 26th
African American	Driver	Bi Valley Medical Clinic	Capital Ave & 21st
African American	Driver	Crest Theatre	K St. & 10th
African American	Driver	Downtown Plaza	L St. & 7th

Appendix F - Mapping Exercise Results

Focus Group	Driver or Non-Driver	Destinations	Intersection/ Closest Intersection
SACRAMENTO COUNTY			
African American	Non- Driver	Rite Aid	K St. & 10th
African American	Driver	Vocational Training and Employment	J St. & 10th
African American	Driver	Central Library	I St. & 8th
African American	Both	Old Sacramento	Old Sac
African American	Non- Driver	Movies	K St. & 5th
African American	Driver	Sacramento County Dept. of Human Assistance	Fulton Ave. & Marconi
African American	Driver	Public Library	Truxel Rd. & San Juan Rd.
African American	Driver	North Sacramento Family Resource Center	Del Paso Blvd. & Grove Ave.
African American	Driver	Volunteers of America	N. B St. & N. 16th
African American	Driver	Mercy Clinic - Loaves and Fishes	N. C St.
African American	Driver	Boys & Girls Club of Greater Sacramento (VTE)	G St & 12th
African American	Non- Driver	Unnamed	Northgate Blvd. & W. El Camino Ave.
African American	Non- Driver	Lemon Hill Boys & Girls Club	Lemon Hill Ave. & Stockton Blvd.
African American	Driver	North Highlands Christian Food Ministry	Watt Ave. & Don Julio Blvd.
African American	Driver	Sacramento County Dept. of Human Assistance	Watt Ave. & E St.
African American	Driver	One Stop Hillsdale Center	Hillsdale Blvd. & Greenholme Dr.
African American	Driver	Walmart	Folsom Blvd & Mather Field Rd.
African American	Driver	UC Davis Medical Group Clinic	Prairie City Rd. & Blue Ravine Rd.
African American	Driver	Kaiser	Big Horn & Bruceville

Appendix F - Mapping Exercise Results

Focus Group	Driver or Non-Driver	Destinations	Intersection/ Closest Intersection
SACRAMENTO COUNTY			
African American	Driver	Elk Grove Food Services	Dino & Kent
Asian	Non- Driver	Asian Resources	Stockton Blvd. & Fruitridge
Asian	Driver	Post Office	Bruceville Rd. & Big Horn Blvd.
Native American	Driver	Senior Citizens Services	Power Inn Rd. & Elder Creek Rd.
Native American	Driver	Child Action, Inc.	Power Inn Rd. & Fruitridge
Native American	Driver	Fruitridge Community Service	Fruitridge & Del Norte Blvd.
Native American	Driver	Sacramento International Airport	
Native American	Driver	Sacramento City College	Freeport Blvd. & Sutterville Rd.
Native American	Driver	Sacramento County Dept. of Health	Stockton Blvd. & Broadway
Native American	Driver	Kaiser Permanente	Fair Oaks Blvd. & Munroe St.
Native American	Driver	Arden Fair Mall	Arden Way
Native American	Driver	Kaiser Permanente Point West	Heritage Ln. & Challenge Way
Native American	Non- Driver	Light Rail	Folsom Blvd & 30th
Native American	Non- Driver	Resources for Independent Living	I St. & 5th
Native American	Both	Boys & Girls Club of Greater Sacramento	G St & 12th
Native American	Both	US Interior Dept. Indian Affairs Bureau Dept	8th St. & L St.
Native American	Driver	Middle School	5th St. & Vallejo
Native American	Non- Driver	WIC Main Office	F St. & 8th
Native American	Driver	Senior Nutrition Services	5th St. & West Capitol

Appendix F - Mapping Exercise Results

Focus Group	Driver or Non-Driver	Destinations	Intersection/ Closest Intersection
SACRAMENTO COUNTY			
Native American	Non- Driver	McKinley Branch - Public Library	Alhambra Blvd. & H St.
Native American	Driver	Disabled American Veterans	Mather Field Rd. & International Dr.
Latina	Non- Driver	Swap Meet	Marengo & Simmerhorn Rd.
Latina	Driver	Shops	N Lincoln Way & W Elm Ave.
Latina	Driver	Kaiser Permanente South Sacramento Cancer C	W Stockton Blvd. & Cosumnes River College
Latina	Driver	One Stop La Familia Counseling Center	Fruitridge Rd. & 65th St.
Latina	Driver	Nightlife	Downtown Plaza
Latina	Both	Roseville Galleria Mall	Unnamed
Latina	Driver	Kaiser Wyndham Medical Offices	Wyndham Dr. & Bruceville Rd.
Latina	Driver	Cosumnes River College	Center Pkwy. & Columnes River Blvd.
Latina	Driver	Sacramento City College	Freeport Blvd. & Sutterville Rd.
Latina	Both	Shopping Center	Martin Luther King Jr. Blvd & 12th Ave.
Latina	Driver	Church	Franklin Blvd. & 40th
Latina	Driver	Centro Guadalupe	21st St. & Q St.
Latina	Driver	Church	P St. & 24th
Latina	Driver (2)	Arden Fair Mall	Arden Way & Howe Ave.
Latina	Driver	Shopping Center	Broadway
Latina	Driver	Kaiser Permanente Point West	Heritage Ln. & Challenge Way
Low Income	Non- Driver	Public Library	Calvin Rd. & Bruceville Rd.
Low Income	Non- Driver	Mather Community Campus	Mather Blvd. & Femoyer

Appendix F - Mapping Exercise Results

Focus Group	Driver or Non-Driver	Destinations	Intersection/ Closest Intersection
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SACRAMENTO COUNTY

Low Income	Non- Driver	Kaiser Permanente	Arden Way & Watt Ave.
Low Income	Non- Driver	Mercy North Highlands Clinic	Watt Ave. & Don Julio Blvd.
Low Income	Non- Driver	UC Davis Medical Center	Stockton Blvd. & X St.
Low Income	Non- Driver	One Stop Franklin/Sutter Senior Care	Franklin Rd. & Florin Rd.
Low Income	Driver	City of Davis	Davis

YUBA CITY & MARYSVILLE AREAS

Low Income	Non- Driver	Yuba College Child Center- Yuba College	N Beale Rd. & Linda Ave.
Low Income	Non- Driver	Yuba County Health Department	Lindhurst Ave & N. Beale Rd.
Low Income	Non- Driver	Public Library	2nd St. & C St.
Low Income	Non- Driver	Freed Center for Independent Living	J St. & 5th St.
Low Income	Non- Driver	Richland Family- Health Center	Wilbur Ave. & Garden Hwy.
Low Income	Non- Driver	Post Office	Teegarden Ave. & Plumast Ave.
Low Income	Non- Driver	Public Library	Forbes Ave. & Olive St.
Low Income	Non- Driver	State Dept. Of Rehabilitation	Liveoak Blvd.& Bird St.
Low Income	Driver	Butte Vista Center- Head Start	Belvin Rd. & Butte House Rd.
Low Income	Non- Driver	Mahal Plaza Child Care Center	Franklin Rd. & S. Walton Ave.
Low Income	Both	Unnamed	Tharp Rd. and Butte House Rd.

Appendix F - Mapping Exercise Results

Focus Group	Driver or Non-Driver	Destinations	Intersection/ Closest Intersection
WOODLAND GROUP			
Latino	Non- Driver	Woodland Community College	E. Gibson Rd.
Latino	Both	County Fair Mall	Gibson Rd.
Latino	Both	Woodland Clinic Medical Group	1325 Cottonwood St.
Latino	Driver	Lee Junior High School	West and Main Streets
Latino	Driver	Douglas Junior High School	Granada Dr. and College St.
Latino	Driver	Church (New Life Worship Center?)	Plane Ave. and North College
Latino	Driver (from Sac)	Safeway	Del Paso Rd. and E. Commerce Way, Sacramento
Latino	Driver	Work	North Market and Truxel, Sacramento
Latino	Driver	Work	Greenback Lane and Main Ave., Sacramento
Latino	Driver	Work	Ethan Way and Exposition, Sacramento
Latino	Driver	Work	24th and Florin, Sacramento
Latino	Driver	ESL class - Fremont Adult School?	24th and N Sts., Sacramento

EL DORADO COUNTY (PLACERVILLE)			
Low Income	Both	El Dorado County Government Complex	Fair Lane and Fairlane Court, Placerville
Low Income	Both	Discovery Plaza Shopping Center	Placerville Drive and Winter Lane, Placerville
Low Income	Both	Variety of businesses including Carriage Trade Shopping Center, Save Mart and Grocery Outlet	Broadway and Schnell School Road, Placerville
Low Income	Non- Driver	Prospector Plaza Shopping Center	Missouri Flat Rd and Plaza Drive, Placerville
Low Income	Non- Driver	El Dorado County Human Services; Placerville Senior Center	Tunnel Street and Spring Street/Elsner Street/Robin Ct, Placerville

Appendix F - Mapping Exercise Results

Focus Group	Driver or Non-Driver	Destinations	Intersection/ Closest Intersection
EL DORADO COUNTY (PLACERVILLE)			
Low Income	Driver	Schnell School Road - possible destinations include Schnell School, Placer Heights Baptist Church	Schnell School Road and El Dorado Trail, Placerville
Low Income	Driver	Unnamed	Polaris Street/Drop Off Road & Pine Street, Pollock Pines
Low Income	Driver	Pines Shopping Center?	Pony Express Trail & Elm St, Pollock Pines
Low Income	Driver	Unnamed	Ridgeway Drive south of I-50, between Hazel St and York Ct, Pollock Pines
Low Income	Driver	Smith Flat Road near I-50, Smith Flat - possible destinations include Smith Flat House Center for Health, Family Connections El Dorado	Smith Flat Road & Bomise Way, Smithflat
Low Income	Driver	Folsom Lake College, El Dorado Center or El Dorado County Office of Education (?)	Green Valley Rd and Campus Dr
Low Income	Driver	Unnamed	North Single Rd and Green Valley Rd, Mariemont
Low Income	Driver	Happy Kids Daycare and Preschool	Cambridge Rd and Gateway Dr, Cameron Park
Low Income	Driver	Various businesses including Longs Drugs???	Cambridge Rd and Green Valley Rd, Cameron Park
Low Income	Driver	Cameron Oaks Shopping Center	Cameron Park Dr and Coach Lane, Cambridge Oaks
Low Income	Driver	Goldorado Shopping Center	Cameron Park Dr and Palmer Dr, Cambridge Oaks
Low Income	Driver	Unnamed - several schools, churches	(best guess) Country Club Dr and Tierra de Dios Dr, Cambridge Oaks
Low Income	Driver	Church (Folsom Point Church of Christ??)	East Natoma St and Briggs Ranch Dr, Folsom
Low Income	Driver	Church	Somewhere west of map area along I-50 - not identified

appendix g

SACOG Executive Order 12898

Executive Order 12898 - Environmental Justice

SACOG is committed to effectively performing environmental justice analysis and consideration as required for all programs receiving federal or state funding. SACOG seeks to engage minority, low-income, various age groups, persons with disabilities, and non-English speaking communities in transportation planning, technical studies, and to ensure environmental justice issues and analysis are specifically documented in the MTP and other projects.

Specific efforts to engage or include public input from the federally identified environmental justice communities should include targeted outreach and or public attitude research to African American, Asian/Pacific Islander, Hispanic and Alaskan Native and Native American residents of the SACOG region. These populations are identified by Census data unique to Sacramento, El Dorado, Placer, Yolo, Sutter and Yuba counties. Target populations within each county should be updated as new Census data becomes available.

SACOG staff will work with community stakeholders early in the process to identify a comprehensive list of interested parties and continue to assess public input from environmental justice communities and specific interest groups. SACOG may need to broaden outreach efforts throughout the public participation process.